

# WELCOME!

The library offers many FREE services to help you.

Visit us to:

- ◆ Get a **library card**. It is free. You need two pieces of identification, with your name and address.
- ◆ Use a **computer** to access the Internet, word processing, and online resources.
- ◆ Connect to **free Wi-Fi**.
- ◆ Borrow **books, movies, and more** at a library branch or online.
- ◆ At some branches, attend classes to **learn and practice English**.
- ◆ Download **online resources**, including English materials for new learners.
- ◆ Come to a **program** and learn new things! Bring your children to a story time or come and try new technology.
- ◆ Connect with **library staff**. We love to answer your questions!

See you soon!

[orl.bc.ca](http://orl.bc.ca)

# CONGRATULATIONS

## on your New Card!

Here are a few things to know:

- ◆ We have **29 branches** and each branch has different open hours.
- ◆ You can **borrow or return** material at any branch.
- ◆ When we are closed, you can return material in **book drops**.
- ◆ Fees will be given for **late, lost, or damaged** books.
- ◆ Please ask us about **requesting items** you can not find.
- ◆ You need your **PIN number** to access your account online. Ask us to reset your PIN number if you forget it.
- ◆ Please let us know right away if your card is **lost or stolen**.
- ◆ You can borrow up to **100 items** and request **100 holds**.
- ◆ Connect with **library staff**. We love to answer your questions!

See you soon!

English

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**LIBRARY**

